

Purchase ADA Paratransit Pass Transcript

Host 1: Okay. So today, uh, let's dive into how to actually purchase an ADA paratransit pass on 321transit.com, the Space Coast Area Transit website.

Host 2: Yeah.

Host 1: Um, so, you know, someone's received that confirmation email

Host 2: that

Host 1: they're eligible for a Space Coast Area Transit's ADA paratransit service.

Host 2: Yeah.

Host 1: What a game changer for them. Absolutely. It really opens up the community to someone

Host 2: It does.

Who

Host 1: maybe couldn't get around before or relied on someone else.

Host 2: Yeah, definitely.

Host 1: So, yeah, it gives independence. And

Host 2: independence, yeah. And freedom. Freedom

Host 1: to go where you want to go. Right. Now how do they actually get the pass?

Host 2: Well, you know, first you have to understand that Space Coast Area Transit's paratransit service is a lifeline for people who can't utilize the regular bus system because of a disability.

And it's all about making sure everybody has reliable transportation to get where they need to go.

Host 1: Exactly. So getting that pass is really the key to unlocking that freedom.

Host 2: Absolutely.

Host 1: And thankfully it's a lot simpler.

Host 2: It is.

Host 1: Than you might think.

Host 2: Yeah.

Host 1: Um, there's a couple options. A single ride pass for \$1.50. Perfect for those occasional trips, or a 10 ride pass for \$15 if you're a frequent rider.

Host 2: And that's right. And it's important to remember that these passes are only for the person that they're issued to. So that's important to know.

Host 1: So it can't be shared with family or friends.

Host 2: Correct.

Host 1: It's only for the person that qualifies. Right. So now let's talk about the actual purchase of the pass. Yeah. It's a pretty straightforward three step process, right? Yeah. You have the application, the eligibility activation. And then the purchase. Correct. So the application we can skip over because presumably the person listening to this has already done that step.

Host 2: Right.

Host 1: But...

Host 1: um,

Host 1: what if they are starting the process now?

Host 1: Uh

Host 2: huh.

Host 1: Tell me more about, like, what does getting approved actually involve?

Host 2: Well, you'll need to submit an application and, um, obviously provide documentation to verify your disability, you know, just to make sure you're eligible for the service.

Host 1: Okay, that sounds pretty standard so far. Application, documentation, makes sense. What happens next?

Host 2: You gotta activate your eligibility, Uh huh , so eligibility activation is the one time verification process to ensure everything is in order. Okay. You're going to upload a copy of your ADA card, your Medicare card, or your SSI approval letter. Whichever document confirms your eligibility.

Got it. You'll also need a valid driver's license or state issued photo ID, and once you submit that, you'll receive confirmation within five business days.

Host 1: Five business days is not bad for such an important service.

Host 2: Not at all. So

Host 1: once that's done, You're ready to actually buy the pass.

Host 2: That's right.

Host 1: And there's a bunch of different ways to do it, right?

Host 2: There are.

Host 1: So what are some of the ways?

Host 2: Well, you can use the Token Transit app, which allows you to purchase and store your pass digitally.

Host 1: That's so convenient. It

Host 2: is very convenient.

Host 1: But I'm assuming there's like a setup process to connect the app with this specific type of pass.

Host 2: Yeah, you'll need to get in touch with Space Coast Area Transit to activate token transit for TD Paratransit. Give them a call or you can shoot them an email.

Host 1: If you prefer a physical pass though, you can purchase online and have it mailed to you.

Host 2: Right.

Host 1: Which takes about five business days. It does. So that's handy if you like having something physical to hold. Correct. But I can definitely see the appeal of that instant access through the app.

Host 2: Yeah, especially if you make a spontaneous decision to go somewhere.

Host 1: Yeah, so are there any other options beyond the app and the mail?

Host 2: Yes, there are. You can purchase over the phone. Oh, wow. You can go in person. Okay. To a Space Coast Area Transit Terminal.

Host 1: Okay.

Host 2: In either Melbourne or Cocoa.

Host 1: Okay. You can

Host 2: visit select Brevard County Libraries. Oh,

Host 1: wow.

I didn't know about that one.

Host 2: Yeah.

Host 1: And, or you could even mail in a form with your payment.

Host 2: Right. Yeah.

Host 1: Wow. So many choices.

Host 2: There are.

Host 1: It seems like Space Coast Area Transit has made this a very user friendly process.

Host 2: They really have. There's

Host 1: so many ways to do it.

Host 2: Yeah.

Host 1: There's really no excuse not to get your pass.

Host 2: That's right.

Host 1: It's all about removing those barriers. That's right. And making sure that everyone has access. Yes. To this important service. It

Host 2: is.

Host 1: So there you have it. Yeah. You now know how to purchase a pass, and hopefully you'll take advantage of Space Coast Area Transit's ADA paratransit service.

Host 2: It's a great service.

It

Host 1: really is. Definitely. It's a great resource for the community.

Host 2: Absolutely. So

Host 1: yeah, definitely get your pass. Mm hmm. And enjoy that freedom of getting around town.

Host 2: Yes.

Host 1: That's all for today.

Host 2: Okay.

Host 1: Hope you learned something. I

Host 2: hope so too.

Host 1: And we'll see you next time.

Host 2: Sounds good.