

How To Ride - Audio Podcast

Host 1: Hey, everybody, let's dive into how to ride with Space Coast Area Transit.

Host 2: They've got videos, tips, the whole nine yards.

Host 1: You'll be planning trips, tracking buses, even buying passes online like it's nothing. It's a whole system.

Host 2: Yeah, you can really take charge of how you get around.

Host 1: So let's start with the how to ride section.

Host 2: OK, great.

Host 1: Before you even board.

Host 2: I think we've all been there, scrambling for change, holding everyone up.

Host 1: Oh, the worst.

Host 2: Yeah, so Space Coast Area Transit's first tip is know your route and the schedule.

Host 1: Makes sense, so you're not surprised.

Host 2: Exactly, and they remind you, drivers don't make change.

Host 1: Oh yeah, that's important.

Host 2: Have your fare or pass ready, makes boarding smooth.

Host 1: Speaking of smooth, what about bus stop etiquette?

Host 2: Oh yeah, the unwritten rules, right?

Host 1: Totally, like waiting a safe distance from the curb.

Host 2: For sure, safety first.

Host 1: Not running up to a moving bus.

Host 2: Definitely not.

Host 1: Giving up your seat to someone who needs it more.

Host 2: Common courtesy goes a long way.

Host 1: And Headphones. Please, people. Headphones.

Host 2: Yes, a thousand times.

Host 1: Don't forget to signal for your stop, either.

Host 2: That's a big one that people miss.

Host 1: Helps the driver out, makes it smoother for everyone.

Host 2: Exactly.

Host 1: Okay, now the fun part. What not to do on the bus.

Host 2: Oh, I'm sure we've all seen some things.

Host 1: Let's be real, we've all probably broken a rule or two.

Host 2: Maybe. But seriously, Space Coast Area Transit is clear.

Host 1: No eating?

Host 2: So yeah, no eating and drinking on the bus. Keeps things cleaner for everyone.

Host 1: Okay, makes sense. No smoking. No

Host 2: vaping.

Host 1: Keep it clean and comfortable for everyone.

Host 2: Right. And service animal only.

Host 1: What about emotional support animals? Are those allowed on board?

Host 2: Well, Space Coast Area Transit only allows service animals specifically trained to assist people with disabilities.

Host 1: Okay, so my emotional support goldfish stays home.

Host 2: Probably for the best.

Host 1: And remember, dress code.

Host 2: Space Coast Area Transit keeps it classy.

Host 1: Shirts and shoes are required.

Host 2: Makes sense.

Host 1: Now bringing gear on board.

Host 2: This is actually pretty cool.

Host 1: Yeah, I was surprised by this too. All

Host 2: buses have bike racks.

Host 1: Great for cyclists.

Host 2: And get this, surfboards and bikes can go inside the bus. If there's space, of course.

Host 1: That's awesome.

Host 2: Yeah, they've really thought about people with larger items to transport.

Host 1: So we've covered the basics of riding.

Host 2: What's next?

Host 1: Now let's get into the tech side of things.

Host 2: Okay, this is where Space Coast Area Transit really shines.

Host 1: I agree. They've really embraced technology to make riding smoother and keep you informed.

Host 2: Like, remember the days of just waiting at the bus stop, hoping it wasn't running late?

Host 1: The worst.

Host 2: No more. They have, Where's My Bus?

Host 1: Oh nice.

Host 2: You can track your bus in real time.

Host 1: On your phone?

Host 2: Yep. On the website or the app.

Host 1: That's amazing.

Host 2: Takes all the guesswork out of it.

Host 1: So no more stress about missing the bus.

Host 2: Exactly.

Host 1: And what about planning trips?

Host 2: Another great feature, they have a trip planner.

Host 1: I love a good trip planner.

Host 2: Right. Makes it so easy.

Host 1: So you just put in where you're starting and where you want to go.

Host 2: And it maps out the best routes, tells you transfer points, even how long you'll be walking.

Host 1: That's so convenient.

Host 2: And you can plan for future trips, pick a specific date and time.

Host 1: Perfect for getting organized for the week ahead.

Host 2: Exactly, no more Monday morning scramble.

Host 1: Okay, let's talk about paying for the ride. What are the options? Exact change. Bus passes.

Host 2: Space Coast Area Transit offers a few convenient options. You can buy passes online, either

through their website or the Token Transit app. By mail or over the phone. They've got 10 ride passes, 30 day passes, and even reduced fares if you qualify.

Host 1: Ooh, discounts. I like the sound of that.

Host 2: They offer reduced fares for military personnel, seniors, students, and individuals who use mobility devices.

Host 1: That's fantastic. It makes public transportation accessible to so many more people. How do you apply for a reduced fare ID card?

Host 2: It's all done online. Super easy.

You just go to the reduced fare ID section on the website, upload the required documents, and you'll get an email when your eligibility is confirmed. Then you can start buying those discounted passes.

Host 1: No more waiting in line or filling out endless paperwork.

Host 2: Nope. Technology makes it so much easier.

Host 1: You mentioned this Token Transit app earlier.

Tell me more about that. What is it exactly?

Host 2: So, Token Transit is a mobile ticketing app. You buy and store your bus passes right on your phone. No more paper passes. No more scrambling for cash.

Host 1: That sounds super convenient. What if I need a more, you know, visual guide to figure out how to use it?

Host 2: There's a video.

It walks you through the whole process step by step.

Host 1: Awesome. I love that they've thought of everything to make it as convenient as possible.

Host 2: It really seems like they've put a lot of thought into the needs of their writers.

Host 1: Yeah, they've definitely tailored their services to make writing easy and accessible.

Host 2: Totally agree. They've really gone above and beyond, haven't they?

Host 1: For sure. And we've got to talk about those video tutorials.

Host 2: Oh yeah, those are great, especially if you're a visual learner.

Host 1: Super helpful. They cover so much.

Host 2: Everything from how to ride to using the app and finding those connecting stops.

Host 1: The videos are really well done, very detailed.

Host 2: Easy to follow.

Host 1: Yeah, it's like having a personal guide.

Host 2: They have videos for literally everything. Downloading the app, using Where's My Bus?

Host 1: Even how to apply for reduced fare passes.

Host 2: Exactly. They've really thought of everything to make riding the bus as easy as possible.

Host 1: So, we've talked a lot about convenience and how user friendly everything is, but what about

Host 2: That's a great point. Space Coast Area Transit does a really good job there too. Okay,

Host 1: good to hear.

Host 2: All their buses have ramps or lifts for mobility devices.

Host 1: So anyone using a mobility device can get on and off the bus easily.

Host 2: Exactly. And the drivers are trained to help too.

Host 1: No less.

Host 2: They even have a Paratransit service.

Host 1: What's that?

Host 2: It's for people who can't use the regular buses because of a disability. Okay, so it's very personalized.

Host 1: That's fantastic. They really have made a system that works for everyone.

Host 2: They're committed to serving the whole community.

Host 1: Now, let's talk about safety. That's always a concern with public transportation.

Host 2: Yeah, but Space Coast Area Transit takes it very seriously.

Host 1: What kind of things do they do?

Host 2: Well, their buses have all the latest safety features, you know, surveillance cameras, emergency exits.

Host 1: Oh, right. So people can feel secure.

Host 2: Exactly. And the drivers are trained to handle different situations.

Host 1: Emergencies, I'm guessing.

Host 2: Traffic, anything that might come up.

Host 1: So they're prepared for anything.

Host 2: Yep. They also encourage riders to be proactive too, like waiting a safe distance from the curb, not running up to a moving bus.

Host 1: Common sense stuff?

Host 2: But it makes a difference.

Host 1: Makes the whole system safer.

Host 2: Exactly, it's a team effort.

Host 1: Okay, what about the environmental impact of buses?

Host 2: That's a great question. Space Coast Area Transit is very aware of that.

Host 1: Good.

Host 2: They use fuel efficient buses and alternative fuels.

Host 1: So they're trying to reduce their carbon footprint.

Host 2: Yeah, they've got hybrid buses and they're looking into electric buses too.

Host 1: Wow, that's impressive.

Host 2: Yeah.

Host 1: They're really committed to both rider convenience and the environment. It's great to see, right? Absolutely. Now going back to the learn how to ride section for a second. Is there anything else you think is really important for people to know?

Host 2: Oh, this is a good one. They remind you that all the schedule times are approximate.

Host 1: Oh, right. They can't predict everything.

Host 2: Traffic, weather, you never know what might cause a delay.

Host 1: So don't cut it too close.

Host 2: Exactly. Be flexible with your schedule.

Host 1: Good advice.

Host 2: They also really encourage writers to give feedback.

Host 1: Oh, that's good. So they can keep improving.

Host 2: You can email them or call the ride line.

Host 1: The what?

Host 2: The Ride Line, it's like a direct line to Space Coast Area Transit.

Host 1: I love that they want to hear from riders. It shows they really care.

Host 2: It does, and it shows that we can all help make the system better.

Host 1: Now let's talk about convenience.

Host 2: Okay, sure.

Host 1: We've touched on the real time tracking and trip planning. Right. But there's another great feature. Real time notifications. Those sound super helpful.

Host 2: Oh, they're game changers. Imagine you're at home getting ready.

Host 1: Okay, I'm imagining.

Host 2: And you get a notification that your bus is five minutes away.

Host 1: No more rushing out the door or wondering if you missed it.

Host 2: You can time it perfectly.

Host 1: And you can customize the notifications, right?
Yeah,

Host 2: so you can get an alert however long before the bus arrives.

Host 1: That's so convenient. It really takes all the guesswork out of catching the bus.

Host 2: Exactly. It's one of those things you don't realize you need until you have it.

Host 1: Then you can't imagine going back.

Host 2: Exactly.

Host 1: So we've talked about convenience, safety, accessibility, the environment. What else is there?

Host 2: Well, they also really care about rider comfort.

Host 1: Oh, that's nice. What do they do?

Host 2: Their buses have comfortable seats, air conditioning.

Host 1: Great essentials.

Host 2: And even free Wi Fi.

Host 1: What? Free Wi Fi on the bus? That's awesome.

Host 2: It is perfect for catching up on work or just relaxing.

Host 1: Okay, so what about people who have never ridden the bus before? What advice would you give them?

Host 2: Don't be afraid to ask questions.

Host 1: Oh yeah, good point.

Host 2: Space Coast Area Transit has a great customer service team.

Host 1: They can help with anything.

Host 2: Yep. Trip planning, fares, whatever you need.

Host 1: That's good to know. It can be a bit overwhelming trying something new. It sounds like they've really made riding the bus Easy. Whether you're a seasoned pro or a first timer.

Host 2: They have, and that's what makes them so special.

Host 1: They're not just providing transportation.

Host 2: It's about creating a positive experience for riders.

Host 1: And it sounds like they're not stopping there.

Host 2: Right, they're always trying to improve.

Host 1: New technology, more services.

Host 2: Working with the community. They really want to make it the best it can be.

Host 1: I love that they're so forward thinking.

Host 2: Me too. They're setting a great example for other transit systems.

Host 1: Showing that public transportation can be awesome.

Host 2: Remember, hop on board, explore those routes, and enjoy the ride.